Terra Dotta LLC Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Terra Dotta Software as of Report Date

Report Date: October 23, 2024

Product Description: Terra Dotta Software is an enterprise solution for Global Engagement. Our solutions manage all aspects of international activity including outgoing students, incoming students and scholars, travel/risk management, and agreements for Higher Education Institutions.

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Notes: Terra Dotta Software provides Administrators the ability to create content that is viewable by end users (Authoring Tool). While we have implemented guidelines and some validation to help ensure that the added content meets accessibility requirements, customers are responsible for determining and implementing the accessibility requirements of the content they upload.

Evaluation Methods Used: Terra Dotta evaluates our software through the use of the WAVE automated tool for evaluating our compliance to accessibility and manual evaluation to assess keyboard navigation and usage of screen readers.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.0](#)	Level A (**Yes** / No)
	Level AA (**Yes** / No)
	Level AAA (Yes / **No**)
[Web Content Accessibility Guidelines 2.1](#)	Level A (**Yes** / No)
	Level AA (**Yes** / No)
	Level AAA (Yes / **No**)
[Web Content Accessibility Guidelines 2.2](#)	Level A (**Yes** / No)
	Level AA (**Yes** / No)
	Level AAA (Yes / **No**)
[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)	(**Yes** / No)
[EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)](#) *AND* [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](#)	(**Yes** / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Partially Supports** Electronic Docs: **Supports** Software: **Partially Supports** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Terra Dotta supports these criteria using standard web techniques such as: 1) Alt-Text for images; 2) Captions for tables; 3) aria-label usage for screen readers. Only one product (Dashboards) shows instances that need to be resolved to meet these requirements. Help documentation is also undergoing changes to meet these requirements. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. The AlertTraveler Mobile application is the only product that needs adjustment to meet these requirements. Closed: Not Applicable Authoring Tool: Terra Dotta supports criteria for authoring tools by enforcing alt text for any images added as well as captions for tables. Additionally, access to HTML is available for authors to include additional context as needed.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Web: **Not Applicable** Electronic Docs: **Supports** Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Not Applicable Electronic Docs: Audio or video is only present in the online help documentation; when present we strive to include closed captioning. Transcripts are made available for all recordings. Software: Not Applicable Closed: Not Applicable Authoring Tool: Terra Dotta allows Audio and Video to be added by content creators; in this process we do recommend that closed captioning or transcripts is included.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Not Applicable** Electronic Docs: **Supports** Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Not Applicable Electronic Docs: Audio or video is only present in the online help documentation; when present we strive to include closed captioning. Transcripts are made available for all recordings. Software: Not Applicable Closed: Not Applicable Authoring Tool: Terra Dotta allows Audio and Video to be added by content creators; in this process we do recommend that closed captioning or transcripts is included.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Not Applicable** Electronic Docs: **Not Applicable** Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: This content is not present in the web applications. Electronic Docs: This content is not present in the documentation. Software: This content is not present in the software. Closed: Not Applicable Authoring Tool: Terra Dotta allows Audio and Video to be added by content creators; in this process we do recommend that closed captioning or transcripts is included.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria	Web: **Supports** Electronic Docs: **Supports** Software: **Supports**	Web: The Terra Dotta software supports info and relationships following standard web techniques such as: 1) For complex tables, use of aria-label and aria-

Criteria	Conformance Level	Remarks and Explanations
- 9.1.3.1 (Web) - 10.1.3.1 (Non-web document) - 11.1.3.1.1 (Open Functionality Software) - 11.1.3.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Closed: **Not Applicable** Authoring Tool: **Supports**	labeled by to ensure screen readers can properly interpret any relationships between label and cell value; 2) Use of the sr-only class to enable screen readers only labels to be read out providing context for non-visual users. Electronic Docs: Documents use the most basic structure to ensure all relationships are easily associated. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: The authoring tools do not allow creators to include content that need relationships.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria - 9.1.3.2 (Web) - 10.1.3.2 (Non-web document) - 11.1.3.2.1 (Open Functionality Software) - 11.1.3.2.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Terra Dotta supports this through standard web techniques such as: 1) Ensuring keyboard tab navigation is in logical order; 2) Use of Div tags to separate content and ensure order within those Div tags such as menu items are a list item, etc. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: The tools provide navigation with a logical order within components that can be added to the content. Additionally, access to HTML is available for authors to include additional context as needed.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria - 9.1.3.3 (Web) - 10.1.3.3 (Non-web document) - 11.1.3.3 (Open Functionality Software) - 11.1.3.3 (Closed Software)	Web: **Partially Supports** Electronic Docs: **Not Applicable** Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Terra Dotta supports this through standard web techniques such as: 1) For any visual/image cue for submission, or navigation on screen. There is either a label associated with the image or alt-text on the image to explain its purpose available for a screen reader. 2) We never rely on color or shape alone from an image/button/icon to convey meaning. 3) If a data

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		visualization is provided, there is a text equivalent also provided. Some known issues in ISSS, Analytics, Dashboards, and help documentation that are being addressed. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: The tools provide the ability to include instructional text for various areas of the end-user portal which is not validated for accessibility though access to the HTML is available for authors to include additional context as needed.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: **Partially Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Terra Dotta supports this standard by never solely relying on color for conveying meaning. Any time color is used to convey a meaning to a visual user, we will have either text (for example success/failure) color-coded so the meaning can be read, or we will use alt-text for an image/icon which conveys the meaning. Some known issues in ISSS, and Study Abroad Classic are being addressed. Electronic Docs: There is no part of the product that uses color as the sole communication of the status of item. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: The tools provide the ability to include material in various areas of the end-user portal which is not validated for accessibility though access to the HTML is available for authors to include additional context as needed.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web)	Web: **Not Applicable** Electronic Docs: **Not Applicable** Software: **Not Applicable**	Web: This is not applicable to the product produced by Terra Dotta. Electronic Docs: Not Applicable Software: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
- 10.1.4.2 (Non-web document) - 11.1.4.2 (Open Functionality Software) - 11.1.4.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Closed: Not Applicable Authoring Tool: Not Applicable
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria - 9.2.1.1 (Web) - 10.2.1.1 (Non-web document) - 11.2.1.1.1 (Open Functionality Software) - 11.2.1.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: **Partially Supports** Electronic Docs: **Not Applicable** Software: **Supports** Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: **Supports**	Web: Terra Dotta ensures our web application is keyboard accessible by testing keyboard only navigation. Some drag/drop components do not currently have a keyboard alternative in ISSS, Study Abroad, Engage, Analytics, and Dashboards. Electronic Docs: Not Applicable Software: Same techniques used as in web. Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: The tools provide navigation with a logical order within components that can be added to the content. Additionally, access to HTML is available for authors to include additional context as needed.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria - 9.2.1.2 (Web) - 10.2.1.2 (Non-web document) - 11.2.1.2 (Open Functionality Software) - 11.2.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs)	Web: **Partially Supports** Electronic Docs: **Not Applicable** Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta has tested to confirm that there is not a "no keyboard trap" by testing keyboard navigation. We also ensure that all pages have a Skip to Content link at header for navigation to bypass the menus of a page. Some known issues in ISSS, AlertTraveler, and Travel Registry are being addressed. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Authoring Tool: Not Applicable
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: **Not Applicable** Electronic Docs: **Not Applicable** Software: **Not Applicable** Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: **Not Applicable**	Web: This is not applicable to the product produced by Terra Dotta. Electronic Docs: Not Applicable Software: Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool: Not Applicable
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: There are rare cases where a time limit is enforced in the Terra Dotta software. One is the session timeout which would log a user out of the system. The other is through 3rd party integrations such as SEVIS which is controlled by the 3rd party. Electronic Docs: The only time limit that is enforced in the Terra Dotta software is the session timeout which would log a user out of the system. Software: The only time limit that is enforced in the Terra Dotta software is the session timeout which would log a user out of the system. Closed: Not Applicable Authoring Tool: Not Applicable
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria	Web: **Not Applicable** Electronic Docs: **Not Applicable**	Web: This is not applicable to our software. Electronic Docs: Not Applicable Software: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
- 9.2.2.2 (Web) - 10.2.2.2 (Non-web document) - 11.2.2.2 (Open Functionality Software) - 11.2.2.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Closed: Not Applicable Authoring Tool: Not Applicable
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria - 9.2.3.1 (Web) - 10.2.3.1 (Non-web document) - 11.2.3.1 (Open Functionality Software) - 11.2.3.1 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: **Not Applicable** Electronic Docs: **Not Applicable** Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta does not have any blinking or flashing content in the products. Electronic Docs: Terra Dotta does not have any blinking or flashing content in the documentation. Software: Terra Dotta does not have any blinking or flashing content in the products. Closed: Not Applicable Authoring Tool: Not Applicable
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria - 9.2.4.1 (Web) - 10.2.4.1 (Non-web document) – Does not apply - 11.2.4.1 (Open Functionality Software) – Does not apply - 11.2.4.1 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool)	Web: **Supports** Electronic Docs: **Supports** Authoring Tool: **Supports**	Web: Terra Dotta provides an expandable and collapsible menu to navigate directly to content and bypass screens that are not relevant. The menus carry all appropriate aria tags. Electronic Docs: Documentation provides menus and bread crumb trails to bypass content that is not relevant. Authoring Tool: Authoring tools are only available within

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		a page. Navigation menus are not editable.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Authoring Tool: **Supports**	Web: Terra Dotta uses the Title tag to provide a title to the page providing context to the user. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Authoring Tool: Title tags are not editable by the content creator.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Terra Dotta ensures it meets this standard by testing keyboard navigation of pages and confirming that the tab order is logical for a keyboard user. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: The widgets provided in authoring tools provide keyboard navigation with a logical order within components. Additionally, access to HTML is available for authors to include additional context as needed.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Terra Dotta supports this standard by using meaningful text in links. We also have user friendly text in the link describing it versus showing the direct url. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Tools allow content creators to provide descriptive text for any url included in the content.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: **Supports** Electronic Docs: **Not Applicable** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: If an item is movable the cursor will change to indicate this. We provide an alternative option to select an item. The control also is available for touch interfaces. Electronic Docs: We do not use any complex gestures. Software: If an item is movable the cursor will change to indicate this. We provide an alternative option to select an item. The control also is available for touch interfaces. Closed: Not Applicable Authoring Tool: The tool does not allow the content creator to add complex gestures.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software)	Web: **Supports** Electronic Docs: **Not Applicable** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not**	Web: For cases where we use drag and drop, these actions can be canceled. Electronic Docs: Not Applicable Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	**Applicable**	
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Terra Dotta supports this by having a visible label, or in cases where we use icons, the accessible name is visible in the tool tip which is also read to users with screen readers. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: The tool requires alt-tags for any icons or images used. All other items have labels that cannot be removed.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: **Not Applicable** Electronic Docs: **Not Applicable** Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta does not have any content requiring motion actuation. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta uses the lang tag to communicate it is in "en-us" for all pages. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta meets this criterion by making sure that screen navigation/context are automatically triggered when receiving focus. Examples include: 1) Menu structures require a click either from Mouse or Keyboard to trigger 2) Forms require a button click for submission. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta supports this criterion by providing submit buttons for all forms and does not automatically trigger opening of new windows without an explicit action from the user. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Supports**	Web: Each page has access to resources or help.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta uses a mixture of techniques for error identification such as: 1) Front end validation with a prompt identifying what was incorrectly filled out on the form. 2) When server validation returns errors, they are presented to the user with a text description accessible to screen readers which describes any errors. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta supports this criterion through standard web techniques for forms such as: 1) Use of label elements 2) Use of aria-label attributes Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Supports**	Web: It is not a practice to ask for redundant information unless it is for security purposes.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the [WCAG 2.0 Editorial Errata](#) and the [WCAG 2.1 Editorial Errata](#).
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Authoring Tool: **Not Applicable**	Web: Terra Dotta meets this criterion through standard web techniques such as: 1) Use of aria-label for form fields. 2) Use of aria-labeledby for complex table labels 3) Use of label elements to associate labels with fields/controls. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Not Applicable** Electronic Docs: **Not Applicable** Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: This is not applicable to Terra Dotta products. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: **Not Applicable** Electronic Docs: **Not Applicable** Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: This is not applicable to Terra Dotta products. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: **Supports** Electronic Docs: **Not Applicable** Software: **Does Not Support** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Terra Dotta products were primarily designed for desktop systems. There is no prevention for them to change based on orientation and do resize based on the screen width. Electronic Docs: Not Applicable Software: The AlertTraveler mobile application does not change based on orientation by design. Closed: Not Applicable Authoring Tool: The content creator cannot restrict the page view.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: **Supports** Electronic Docs: **Not Applicable** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Each form element is identified as required or optional based on the criteria of the institution collecting the data. Terra Dotta has added autocomplete types on some key fields in the solution. Electronic Docs: Not Applicable Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Any form elements added by content creator are programmatically identified.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software)	Web: **Partially Supports** Electronic Docs: **Not Applicable** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Supports**	Web: Terra Dotta meets this criterion by ensuring our application pages meet the standards for contrast. We rely on automated tools to verify this. There are a few instances where this does not apply in ISSS and Study Abroad which are in progress to be updated to meet this standard.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Electronic Docs: Not Applicable Software: Terra Dotta meets this criterion by ensuring our application pages meet the standards for contrast. We rely on automated tools to verify this. Closed: Not Applicable Authoring Tool: Tools are designed to be flexible and allow the content creator to apply specific styles. There is currently no validation of contrast for authored content.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta uses standard web techniques in defining font sizes so that they support resizing, techniques include: 1) Using named font sizes. 2) Specifying font sizes in em units. All text can be resized up to and above 200%. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: **Supports** Electronic Docs: **Not Applicable** Software: **Supports** Authoring Tool: **Supports**	Web: Terra Dotta products do not use text in images except in logo. Alt tags are present for all images. Electronic Docs: Not Applicable Software: Terra Dotta products do not use text in images except in logo. Alt tags are present for all images. Authoring Tool: Alt tags are required for any images added by content creators.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: All pages are designed to adapt the dimensions of the device they are being viewed on to ensure there is not both horizontal and vertical scrolling required on pages. Exceptions include large tables in small resolutions. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: The tool does not allow the content creator to add/change these controls
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: When color background is used for status, it is also described to the user in other methods. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta meets this criterion by ensuring our application pages meet the standards for spacing. We rely on automated tools to verify this. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta leverages the aria role of tooltip for hover over text. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: **Supports** Electronic Docs: **Supports** Authoring Tool: **Supports**	Web: Terra Dotta supports this criterion by having a menu that can navigate to all parts of the site and having search functions available for large lists, so the user is not required to navigate through them Electronic Docs: Same techniques used as in web. Authoring Tool: The menu system also is supported in authoring tools.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable**	Web: Terra Dotta meets this criterion by using section headings on pages when the content is broken up into multiple sections of content. Electronic Docs: Same techniques used as in web.

Criteria	Conformance Level	Remarks and Explanations
• 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: **Not Applicable**	Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta supports this criterion by the use of the default focus indicator in the browser. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Supports**	Web: Focus indicators are present and not obscured
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Partially Supports**	Web: Most movable items have a keyboard equivalent or alternate interface. There are a few instances of drag and drop functionality that are not able to be completed using the keyboard.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply	Web: **Supports**	Web: All clickable items are a minimum of 24x24 pixels.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Not Applicable** Electronic Docs: **Not Applicable** Software: **Not Applicable** Authoring Tool: **Not Applicable**	Web: This is done for the entirety of each page in the header of each page. Electronic Docs: Not Applicable Software: This is done for the entirety of each page in the header of each page. Authoring Tool: Not Applicable
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: **Partially Supports** Electronic Docs: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta meets this criterion through the use of a standard page template which includes navigation to all parts of the site. While there are two distinct navigations, depending on the area of the product, each is consistent within that area. Work is ongoing to move to a consistent navigation for all products. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria	Web: **Supports** Electronic Docs: **Supports** Authoring Tool: **Not Applicable**	Web: Terra Dotta stives to use consistent terminology and iconography across its applications. Electronic Docs: Terra Dotta stives to use consistent terminology and iconography throughout the

Criteria	Conformance Level	Remarks and Explanations
• 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		documentation. Authoring Tool: Not Applicable
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: **Supports** Electronic Docs: **Supports** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta supports this criterion through standard web techniques such as: 1) For limited domain values, the use of drops down selections to ensure appropriate selections. 2) Client-Side Error validation to check forms before submission. Electronic Docs: Same techniques used as in web. Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool)	Web: **Supports** Electronic Docs: **Not Applicable** Software: **Supports** Closed: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Any data submission is validated by the form, and it is also open to administrative office validation and adjustment as needed. In some cases, applications can be resubmitted. Electronic Docs: Not Applicable Software: Same techniques used as in web. Closed: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Supports**	Web: We do not use any kind of CAPTCHA for authentication additionally any password that is needed is either bypassed by single sign on through the institution or there is the ability to remember or reset password.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: **Supports** Electronic Docs: **Not Applicable** Authoring Tool: **Not Applicable**	Web: Terra Dotta uses standard screen regions for Warnings and Errors that are appropriately labeled for screen readers. On errors, the details of what needs to be corrected are included in those regions. Electronic Docs: Not Applicable Authoring Tool: Not Applicable

Table 3: Success Criteria, Level AAA

Notes: Removed as we currently do not comply with Level AAA.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	**Supports**	Terra Dotta enables clients to meet this accessibility standard by making sure that our software is supported by screen readers. This is fundamentally accomplished through the use of aria tags and alt-text for any non-text-based information provided in the interface.
302.2 With Limited Vision	**Supports**	Terra Dotta enables clients to meet this accessibility standard by providing alt-text for any non-text-based information provided in the interface and meets contrast-ratio standards for screen zooms of up to 200%.
302.3 Without Perception of Color	**Supports**	Terra Dotta software does not rely on color or shape alone from an image/button/icon to convey meaning.
302.4 Without Hearing	**Supports**	As a web-based application, Terra Dotta enables clients to meet this accessibility standard by not having any reliance on audio or video. If clients add this, they are able to embed or provide video or audio content that includes closed captioning.
302.5 With Limited Hearing	**Supports**	As a web-based application, Terra Dotta enables clients to meet this accessibility standard by not having any reliance on

Criteria	Conformance Level	Remarks and Explanations
		audio or video. If clients add this, they are able to embed or provide video or audio content that includes closed captioning.
302.6 Without Speech	**Not Applicable**	Terra Dotta software does not rely on speech input for any data entry.
302.7 With Limited Manipulation	**Partially Supports**	Terra Dotta software is browser based and can be used through keyboard navigation. Some drag/drop components do not currently have a keyboard alternative in ISSS, Study Abroad, Engage, Analytics, and Dashboards.
302.8 With Limited Reach and Strength	**Supports**	Terra Dotta software is browser based and can be operated through Keyboard navigation.
302.9 With Limited Language, Cognitive, and Learning Abilities	**Supports**	Terra Dotta enables clients to meet this accessibility standard by providing specific requirements to users with limited language, cognitive or learning abilities. The software does not rely on one method or type of information delivery.

Chapter 4: Hardware

Notes: Removed as this section is Not Applicable

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	Software operates in browser, so we allow

Criteria	Conformance Level	Remarks and Explanations
		all browser-enabled features to control accessibility.
502.2.2 No Disruption of Accessibility Features	Supports	We use standard browser technology that enables the use of accessibility features without disruption.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.2 Modification of Object Information	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.3 Row, Column, and Headers	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.4 Values	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.5 Modification of Values	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.6 Label Relationships	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.7 Hierarchical Relationships	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.8 Text	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.9 Modification of Text	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.10 List of Actions	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.11 Actions on Objects	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.12 Focus Cursor	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.3.13 Modification of Focus Cursor	Not Applicable	Terra Dotta is a web-based solution, not a platform.

Criteria	Conformance Level	Remarks and Explanations
502.3.14 Event Notification	Not Applicable	Terra Dotta is a web-based solution, not a platform.
502.4 Platform Accessibility Features	Not Applicable	Terra Dotta is a web-based solution, not a platform.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	Terra Dotta is a web-based solution, not a platform.
503.3 Alternative User Interfaces	Not Applicable	Terra Dotta is a web-based solution, not a platform.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Not delivered out of the box in the Terra Dotta solution.
503.4.2 Audio Description Controls	Not Applicable	Not delivered out of the box in the Terra Dotta solution.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	Enables client to support accessibility requirements.
504.2.2 PDF Export	Supports	Enables client to support accessibility requirements.
504.3 Prompts	Supports	Enables client to support accessibility requirements.
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	Accessibility features are provided through the user web browser. Documentation may be referenced through the applicable browser.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Terra Dotta does not provide support documentation in non-electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Accessibility features are provided through the user web browser. Documentation may be referenced through the applicable browser.
603.3 Accommodation of Communication Needs	Supports	Terra Dotta's support services can be handled via phone or through the web, allowing for suitable alternatives for those with disabilities.

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Notes:

Chapter [4: Functional Performance Statements](#) (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	**Supports**	Terra Dotta enables clients to meet this accessibility standard by making sure that our software is supported by screen readers. This is fundamentally accomplished through the use of aria tags and alt-text for any non-text-based information provided in the interface.
4.2.2 Usage with limited vision	**Supports**	Terra Dotta enables clients to meet this accessibility standard by providing alt-text for any non-text-based information provided in the interface and meets contrast-ratio standards for screen zooms of up to 200%.
4.2.3 Usage without perception of color	**Supports**	Terra Dotta software does not rely on color or shape alone from an image/button/icon to convey meaning.
4.2.4 Usage without hearing	**Supports**	As a web-based application, Terra Dotta enables clients to meet this accessibility standard by not having any reliance on audio or video. If clients add this, they are able to embed or provide video or audio content that includes closed captioning or transcripts. Some older videos within the Help system have yet to be moved to support closed captioning. Transcripts are

Criteria	Conformance Level	Remarks and Explanations
		made available for all recordings.
4.2.5 Usage with limited hearing	**Supports**	As a web-based application, Terra Dotta enables clients to meet this accessibility standard by not having any reliance on audio or video. If clients add this, they are able to embed or provide video or audio content that includes closed captioning. Some older videos within the Help system have yet to be moved to support closed captioning. Transcripts are made available for all recordings.
4.2.6 Usage with no or limited vocal capability	**Not Applicable**	Terra Dotta software does not rely on speech input for any data entry.
4.2.7 Usage with limited manipulation or strength	**Partially Supports**	Terra Dotta software is browser based and can be used through keyboard navigation. For areas where there is drag/drop, we usually provide alternative approaches. Some known issues that are being addressed in ISSS, Study Abroad Classic, Analytics, and Dashboards.
4.2.8 Usage with limited reach	**Supports**	Terra Dotta software is browser based and can be operated through Keyboard navigation.
4.2.9 Minimize photosensitive seizure triggers	**Supports**	Terra Dotta does not have any blinking or flashing content in the products.
4.2.10 Usage with limited cognition, language or learning	**Supports**	Terra Dotta enables clients to meet this accessibility standard by providing specific requirements to users with limited language, cognitive or learning abilities. The software does not rely on one method or type of information delivery.
4.2.11 Privacy	**Supports**	Terra Dotta does not read out masked information unless the user specifies it can

Criteria	Conformance Level	Remarks and Explanations
		be unmasked.

Chapter 5: Generic Requirements

Notes: Removed as this section is Not Applicable

Chapter 6: ICT with Two-Way Voice Communication

Notes: Removed as this section is Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Removed as this section is Not Applicable

Chapter 8: Hardware

Notes: Removed as this section is Not Applicable

Chapter 9: Web *(see WCAG 2.x section)*

Notes:

Chapter 10: Non-Web Documents

Notes: Removed as this section is Not Applicable. Terra Dotta does not provide non-web documentation.

Chapter 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Supports	Software operates in browser, so we allow all browser-enabled features to control accessibility.
11.5.2.5 Object information	Supports	We use standard browser technology that enables the use of accessibility features without disruption.
11.5.2.6 Row, column, and headers	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.5.2.7 Values	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.5.2.8 Label relationships	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.5.2.9 Parent-child relationships	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.5.2.10 Text	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.5.2.11 List of available actions	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.5.2.12 Execution of available actions	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	Terra Dotta is a web-based solution, not a platform.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.15 Change notification	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.5.2.16 Modifications of states and properties	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.5.2.17 Modifications of values and text	Not Applicable	Terra Dotta is a web-based solution, not a platform.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Supports	Accessibility features are provided through the user web browser. Documentation may be referenced through the applicable browser.
11.6.2 No disruption of accessibility features	Supports	Accessibility features are provided through the user web browser. Documentation may be referenced through the applicable browser.
11.7 User preferences	Supports	Accessibility features are provided through the user web browser. Documentation may be referenced through the applicable browser.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Accessibility features are provided through the user web browser. Documentation may be referenced through the applicable browser.
12.1.2 Accessible documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Accessibility features are provided through the user web browser. Documentation may be referenced through the applicable browser.
12.2.3 Effective communication	Supports	Accessibility features are provided through the user web browser. Any issues raised by customers regarding accessibility are investigated and resolved.
12.2.4 Accessible documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Removed as this section is Not Applicable

Legal Disclaimer Terra Dotta LLC

Terra Dotta strives to meet accessibility standards and we have implemented review procedures to provide prompt and equitable resolution of complaints alleging a failure to meet the standards. Terra Dotta will not retaliate against anyone who files a complaint or cooperates in the investigation of a complaint in regards to accessibility.